

Delamere Fortune Palace Restaurant - Questionnaire:

Please take just a little time to answer a few easy questions, most require only a **X**, please leave the completed questionnaire at the table, or bar, or post in the pre-paid envelope supplied.

Please complete and return this questionnaire and we will enter your name in our free prize draw, this takes place at least four times per year.

The lucky winner will receive a free meal for two; this may be taken on a Monday, Tuesday, Wednesday or Thursday of your choice, up to one month after the draw date. *(drinks excluded)*

Title preferred:eg Mr/Mrs/	First name	Surname
Preferred method of contact	Post e-mail Fax – please complete ONE section	
Postal address:		
e-mail address		
Fax number		

Your opinion	Excellent	Good	Average	Needs Improving
Reception				
Telephone manner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reception on arrival	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service at table	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attention by staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attitude of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food				
Choice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Presentation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Portions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beverages (<i>other than coffee</i>)				
Choice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Presentation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coffee				
Choice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Presentation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Portions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Environment				
Decoration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ambience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comfort	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Cleanliness

Cloaks/toilet

Your visit

Day of week and date

Time of day Lunch Dinner Number of guests in party

Menu selected A la carte Banquet

Value for money? Yes No

Would you recommend us to your friends or associates? Yes No

Is this your first meal with us? Yes No

If this was your first visit how did you hear of us?

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Will you visit the Fortune Place again? Yes No

If no please tell us why	
What is your general opinion of the Fortune Place and is there any way we can improve the service?	
Are there any meals or other foods, or combination of foods you would like us to add?	
Please suggest any regular special events you would like us to organise, for example karaoke evenings	

Currently we have smoking, and no smoking areas in the restaurant, would you like the whole restaurant to be non-smoking? Yes No

Thank you for your time, we hope you enjoyed your visit, and look forward to seeing you again,

Pat Tang

Proprietor: Delamere Fortune Palace Restaurant

Terms of the prize draw:

- * The draw will take place in the restaurant on the last Friday of, March, June, August and December. If this is a Bank Holiday, the draw will take place on the Friday before. One guest will be selected at random to draw the winning ticket.
- * The winning name will be published on our notice board in reception.
- * The winner of each draw will be informed in writing.
- * The prize will be a meal for two (drinks excluded)
- * Prizes are non-redeemable
- * All winners must pre-book
- * The meal can be taken any Monday, Tuesday, Wednesday or Thursday of your choice, up to one month after the draw date.